



New Trucks, Cleaner Air

Fresno has been recognized as the first city in California to meet the new state mandate requiring cities to convert their garbage fleets to use clean-burning fuels.

Thanks to a \$1.5 million grant from the San Joaquin Valley Air Pollution Control District, the City was able to purchase 69 new Liquid Natural Gas (LNG) fueled collection vehicles. By producing **40% less** nitrous oxides and **85% less** particulate matter than similar diesel-powered trucks, the new LNG-fueled vehicles will reduce the amount of smog-producing ozone emitted into the environment. As an added benefit, the trucks are much quieter, reducing noise in the neighborhoods too.

The remaining 61 diesel trucks were retrofitted with CLEAIRE® devices that reduce emissions and filter particulate matter. Together, the new trucks and the retrofitted trucks put Fresno five years ahead of the compliance date set forth by the California Air Resources Board.

Q&A **How can I get people to recycle at work?** Many people recycle at home, but don't think to recycle at work. Fortunately, recycling at work can be just as easy.

Simply designate containers "for recycling only," where people can dispose of their paper, plastic, glass and cans. If your place of business doesn't have a recycling bin, take your items home to your blue cart or better yet, have your office manager call the City at **621-1111** to find out how simple and cost-effective recycling at work can be.



www.fresnorecycles.org

Green, Gray, Blue.

Here's Our Summer Guide To Make It Easier For You.

Clippings

- Leaves
- Grass
- Weeds
- Trees & Untreated Wood
(cut to fit, lid must close)
- Sawdust
- Palm Fronds

NEW

Garbage

- Food
- Diapers
- Styrofoam
- Animal Waste
(bagged)
- **COLD** BBQ Coals
- Dry Paint

Recyclables

- **ALL** Plastics
(except styrofoam)
- **ALL** Paper
 - ALL Books
 - Cardboard
 - Junk Mail
 - Newspapers & Inserts
 - Beverage Containers
- Aluminum & Metal Cans
(empty)
- Glass Bottles & Jars
(empty)
- CDs & DVDs
- Small Appliances
(must easily fit in cart)

Summer Recycling

Summer is here and that means lots of picnics and outdoor fun. But after the fun in the sun is done, people find themselves with loads of recyclables that sometimes get tossed in the nearest trash can.

Fortunately, the City of Fresno has equipped our parks and common areas with recycling bins for quick, easy disposal of your paper, plastic, cans and bottles. With just a little effort, each of us can help the environment and help keep utility costs down by choosing to recycle – no matter where we are.

Now View & Pay Utility Bills Online!

Ever want to check your account after hours? Now you can. The City's Utilities Billing and Collection Division (UBC)



has activated an online service known as Click2Gov. Through the City's secure website, customers may view service and information, billing and payment history, and make credit card payments quickly and easily.

The system may be accessed at www.fresno.gov/egov. Under the Utilities

Billing section click the "Check Account Information Now" link. First time users will need a Personal Identification Number (PIN) to access their information. This number is printed in the lower right corner of the customer's billing statement until first used. Additional questions regarding this new service may be directed through e-mail to ubc@fresno.gov.

phonelines

After-Hour Emergencies	621-1100
Billing Questions (Utility Bill Collections)	621-6888
Account info & Credit Card Payments online	www.fresno.gov/egov
Code Enforcement	621-8400
Graffiti Hotline	621-8247
Hazardous Household Waste	262-4259
Mayor/Council Offices	621-8000
Median Islands (Street Division)	621-1492
Operation Cleanup/Community Sanitation	621-1447
Recycling Hotline	621-1111
Sewer Maintenance	621-1496
Solid Waste (Garbage & Recycling)	621-1452
Speakers' Bureau	621-5374
Tours	621-8635
Tire Disposal	621-8400
Tree Roots, Street Drainage, Sidewalks & Potholes, Street Tree Trimmings & Streetlights	621-1492
Used Motor Oil Curbside Collection	621-1111
Wastewater Management Division	621-5100
Water Division	621-5300
Water Conservation Program	621-5480

City of
FRESNO

Visit our website www.fresno.gov



Service starts here



summer issue

Inside:

Pay Utility Bills Online

Clean Air Vehicles

Save Water, Save Money with New Appliances

Operation Clean-Up

Q&A: Recycling at Work?



waterline

www.fresnowater.org

Saving Water and Energy Means Saving Money

Power to pump water for delivery to City customers



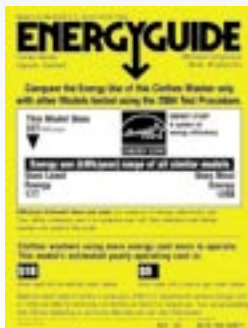
costs over \$8 million a year. The City makes every effort to keep power expenses down because they directly contribute to the water rates our customers must pay.

When customers conserve water, not only do they help keep pumping costs down, but they may also keep their own energy costs down.

According to Flex Your Power (www.fypower.org), the average household could cut a third – or even half – of its current

energy bill by switching to energy (and water) efficient appliances, equipment and lighting, which use less energy than standard products.

Thanks to special incentives, many new energy and money-saving appliances are more affordable. To apply for a rebate, grant and/or loan on new energy efficient appliances, or for energy saving tips, visit www.fypower.org. And check out the energy saving calculators at www.pge.com/res to find out how much water and energy your current appliances use. More water saving tips are on the City's web site www.fresnowater.org.



Irrigate during
Off-Peak
hours.

Summer Watering Schedule

MARCH 2 - NOVEMBER 30
7 PM TO 6 AM • 8 AM TO 11 AM

Sat/Tues/Thurs

Odd Numbered Addresses
(Ending in 1,3,5,7,9)

Sun/Wed/Fri

Even Numbered Addresses
(Ending in 0,2,4,6,8)

NO Watering Mondays

NO Watering 6 AM to 8 AM & 11 AM to 7 PM

sanitationline

The Low-Down on Operation Clean-Up

Operation Clean-Up is coming soon to your neighborhood. Help keep the program running smoothly and be prepared by knowing these helpful tips:

- Separate the green waste (tree limbs, grass brush and untreated lumber) from the trash pile.
- Place debris in front of your home **no more than 7 days before pickup** to help minimize illegal dumping and scavenging in your neighborhood.
- Remember you can **always** use your green waste cart for recycling yard clippings. Additional carts are also available from the Solid Waste Division for \$2.75 per month. Call **621-1452**.

Recycle small
appliances
in your
BLUE
cart.



wastewaterline

www.fresnowastewater.org

Careers at Wastewater Management Division

The Wastewater Management Division (WMD) provides wastewater treatment and reclamation to the cities of Fresno, Clovis and areas of the County



of Fresno. WMD has its own California certified environmental laboratory staffed with chemists, biologists and microbiologists who monitor and

perform daily testing to determine the quality of wastewater at various stages of the treatment process. This ensures treated wastewater meets strict regulatory mandates as specified in the Fresno-Clovis Regional Wastewater Reclamation Facility's permit to operate (Waste Discharge Requirements.) The WMD Laboratory is accredited to test more than 100 analytes found in water, wastewater and solid samples which are required to demonstrate regulatory compliance with the Waste Discharge Requirements, the City's Pretreatment Program and the Division's Department of Health Service Water Supply Permit. Because of the laboratory's quick turnaround time and competitive pricing, the service provided is not limited to WMD, but expands to provide service to other Divisions within the City of Fresno. For more information, please contact the Wastewater Management Division at **621-5100**.

We treat over
70
million gallons
per day of
wastewater
discharged
from homes &
businesses.

sewerline

Money Down the Drain?

Did you know that it costs approximately \$2,700 each time the City cleans a main line blockage resulting from oil and grease build up? From January through March 2005, 327 miles of sewer line were cleaned and serviced.

Even the smallest amount of fat, oil or grease will solidify and stick to sewer pipes, creating a sticky film that catches food and other solid debris that washes down the sewer lines. Over time, the debris builds up and your sewage backs up. By following these recommendations, you can avoid messy and costly back-ups and help keep utility bills down.



- **FATS, OILS and GREASE** go in the trash, not down the drain.
- Put **COFFEE GROUNDS** and **EGGSHELLS** in the trash.
- Use a **DRAIN SCREEN** in your **SINK** to catch food scraps that should go in the trash.
- Use a **FINE DRAIN SCREEN** in your **SHOWER** to catch hair, then throw away.
- Your toilet is **NOT** a trashcan! Put hair, cotton balls, q-tips and tissues in the trash.
- **DIAPERS, WIPES and FEMININE NAPKINS** go in the trash.
- **CAT LITTER** belongs in the trash.

